

IMPORTANT: PLEASE SIGN and RETURN THIS FORM

Dear Cruise Passenger,

It is extremely important that you read and understand the following terms and conditions. A member of our staff will be happy to answer any questions you may have. **Special Event Cruises** acts as an agent for the cruise company.



How to Cruise According to the Rules

The cruise line, in arranging for the transportation of passengers from and to the vessel or for excursions, accommodations or any other activities away from the vessel, does so only as a convenience to the passenger. The passenger hereby agrees that the cruise line shall not be liable or responsible in any respect for any property damage or personal injury arising from the selection of any mode of transportation, accommodation, excursion or activity on behalf of the passenger. The cruise line disclaims any responsibility for personal injury or property damage arising out of the acts, omissions or negligence of any air carrier, hotel, restaurateur or other provider of services offered in addition to the ships cruise. The cruise line shall not be responsible for any damage or inconvenience caused by late air, car or motor coach arrivals nor for any personal injuries or loss or damage to baggage or other property occurring off the vessel.

The cruise lines Air/Sea Program is operated and ticketed by the cruise line. Airline tickets issued to passengers on the selected air carriers are highly restrictive due to the type of airfares used. While great care has been taken to offer the finest service available, the cruise lines responsibility does not extend beyond the vessel.

Important Cancellation Policy :

For a full refund, notice of cancellation must be made in writing and received by **Special Event Cruises** no later than 77 days before date commencing travel. Passengers who cancel after that date for any reason, including medical reasons, are subject to the following cancellation fees:

- 77 to 58 days before commencing travel: An amount equal to the deposit.
- 57 to 30 days before commencing travel: 50% of total fare
- 29 to 16 days before commencing travel: 75% of total fare
- 15 days or less before commencing travel: 100% of fare

NAME CHANGES/SUBSTITUTIONS MADE WITHIN 77 DAYS OF SAIL DATE ARE SUBJECT TO SERVICE FEES.

Refund requests must be made in writing. Processing time for refunds is approximately 4 to 6 weeks. Deposit receipt, transfer coupons, air ticket, cruise tickets and all vouchers must be returned before a refund can be made.

We recommend purchasing a cruise protection plan. Call 1-800-348-9505 and mention your GROUP PRODUCER CODE 05584250, or order on-line at www.specialeventcruises.com.

Whether or not you choose to take insurance, we must have your decision in writing on file before we can release your travel documents to you. Please sign and mail or FAX this form to:

Special Event Cruises, 321 E St Suite B, Chula Vista, CA 91910 FAX #619-691-7095.

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I have read and understand the "Terms, Conditions, Cancellation and Penalty Clauses" of the cruise line and Special Event Cruises. I have decided:

- To purchase Trip Cancellation Insurance
- Not to purchase Trip Cancellation Insurance
- Undecided

Booking ID Number: _____ Signature: _____ Date: _____

Advanced or Delayed Sailings/Itinerary Changes

In the event of strikes, lockouts, stoppages of labor, riots, weather conditions, or any other reason whatsoever, the cruise line has the right to cancel, advance, postpone or substitute any scheduled sailing or itinerary without prior notice. The cruise line may, but is not obliged to, substitute another vessel for any sailing and cannot be liable for any loss to passengers by reason of such cancellation, advancement, postponement or substitution. Reservations are subject to change in the event of a full-ship charter.

Baggage

In the absence of negligence on its part, the cruise line is not responsible or liable for any loss, theft, pilferage or damage to passengers baggage or personal effects. Liability for loss or damage to passengers baggage or personal effects in connection with air, car, motor coach and ground transfer shall be the responsibility of the provider of the services and in accordance with applicable limitations. Baggage lost or damaged when boarding or disembarking the ship must be reported to either the Purser's Office or to the cruise line personnel prior to leaving the U.S. Customs area.

Medical Condition/Physical Disability

Any medical condition or physical disability that may require special attention or treatment must be reported to the cruise lines Passenger Courtesy Department when the initial reservation is made. The cruise line has the right to refuse or revoke passage to anyone who is, in its judgment, in physical or mental condition unfit for travel, or who may require care beyond that which the cruise line can provide.

The cruise line reserves the right to deny participation in certain activities such as snorkeling, paddleboats, sailboats, etc., based on past or present medical conditions. Handicapped passengers must be self-sufficient and should travel with a passenger who will take responsibility for any assistance needed during the cruise and in the event of an emergency. Passengers confined to wheelchairs must provide their own small collapsible wheelchair and may find certain areas of the ship inaccessible. Note: There is a five to six-inch riser to bathroom in cabin; bathroom doors are 20 to 22 inches wide. In many cases, ADA approved (modified) cabins can be arranged.

Physically impaired passengers and their companions must sign a statement releasing the cruise line of any and all responsibility with their handicap, relative to their ability to use shipboard facilities and in the event of any emergency. Due to the equipment limitations of ground transfer services, a passenger confined to a wheelchair must advise us at the time the reservation is made. Pregnancy must be regarded as a physical disability and application for passage from an expectant mother must be accompanied by a medical certificate establishing her due date and fitness to travel. The cruise line reserves the right to refuse passage to women in the last trimester of pregnancy and will not be responsible or liable for any complications to pregnancy which arise or occur during the cruise.

Ports of Call and Excursion

The cruise line does not own or control any sightseeing tours of any kind. As a convenience to passengers, the cruise line may sell tickets for shoreside tours or arrange other services which are operated by the independent contractors, but the cruise line shall not be responsible in any way whatsoever for any damage, loss, injury or death arising out of any service provided ashore or by any airline, motel, hotel, ground carrier or any other provider of any of the services provided or offered in addition to the ship's cruise. The cruise line's responsibility does not extend beyond the vessel and any arrangements made by or for passengers either before boarding or whenever disembarking are at the passengers own risk. Please be aware that there is a slight chance of cancellation to a port of call due to adverse weather conditions.

Air Transportation to the Port of Embarkation

The cruise line, as a service to the passenger, may offer an air-inclusive package. However, the cruise line will not be held responsible for any action by the airline, adverse weather or any other circumstance that may cause flight delays resulting in the passenger missing the ship's scheduled departure. For this reason alone we strongly recommend that you consider purchasing a "cruise vacation protection plan".

All prices quoted are in U.S. dollars and are subject to change without notice.

